



CENTRAL COUNCIL  
*Tlingit and Haida Indian Tribes of Alaska*

Community & Behavioral Services • Andrew Hope Building  
320 W. Willoughby Avenue • Juneau, Alaska 99801

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## Consent for Treatment via Telehealth

**Hours of Operation:** Monday-Thursday, 8:00 am – 4:30 pm, Friday 8:00 am – 4:00 pm

**To schedule an appointment:** Dial (907) 463-7305 | Fax: (907) 891-7853

**If individual is in crisis, please dial 911 or the Alaska Careline 1 (877) 266-4357**

We are happy you chose Tlingit & Haida for your journey to wellness. Tlingit & Haida values preserving our culture and way of life, known as “Haa Kusti” among the Tlingit and “Tlagw iitl’ xiinangaa Giidang” among the Haida. We recognize the importance of treating the whole person (mind, body, spirit) and acknowledging our deep connection to tribal values, land and relationships with others including family, clan and Tribe. We hope our services will lead you into a satisfying personal journey to wellness.

Tlingit & Haida offers support to communities with limited access to services. Telehealth is an option provided by our behavioral services team. Telehealth is only used if it is a good fit with the provider and participant. If you are concerned about COVID-19 or prefer the convenience of being in the privacy of your own home, we can provide telehealth care to clients.

**To access telehealth services as an option, please review the following information:**

A quiet, private location is the most beneficial for treatment via telehealth. Community & Behavioral Services uses a *Zoom for Health* to connect with participants using a device such as their smart phone, tablet or computer with video. *Note:* internet usage fees are not covered. Prior to a first appointment providers will contact participants by phone with directions about “how to” log-on. A valid email address will be necessary to for the purpose of scheduling appointments. *Note:* emails are not secured to send sensitive information and should only be used for appointment scheduling.

In preparation for your first appointment via telehealth, be sure that you are using a device that is confidential and you have a private area to log-on.

It is possible that your provider shares a screen with you and using technology to write on electronic post-it notes during the session. Always fully close-out from your device after an online counseling session.

If for some reason, your telehealth scheduled appointment cannot be accessed due to technical issues, you should immediately contact your provider by phone or email to reschedule.

Telehealth services are not appropriate for emergency situations.

**Consent for Treatment**

- Choosing to use telehealth services is entirely voluntary.
- Community & Behavioral Services is not liable for any claims and/or damages arising from the following:
  - Interruption in the ability to conduct telehealth services due to technical difficulties, technical maintenance, or system failure.
  - Access by friends, family members or other third-party videoconferencing provider (such as Zoom, Skype, etc.).

By answering the following questions and signing below, you are giving consent to the conditions described herein and agree to adhere to the policies set forth above, as well as any other guidelines that Community & Behavioral Services may impose for using electronic communications.

I have access to a device such as a smart phone, tablet, or computer with a camera in a secure location with privacy.  Yes  No

I would like my telehealth invitations to be sent to this email: \_\_\_\_\_

Participant Printed Name: \_\_\_\_\_

Participant Signature: \_\_\_\_\_ Date: \_\_\_\_\_

Parent/Guardian Printed Name (if under 18 years of age): \_\_\_\_\_

Parent/Guardian Signature: \_\_\_\_\_ Date: \_\_\_\_\_